2025 Q2

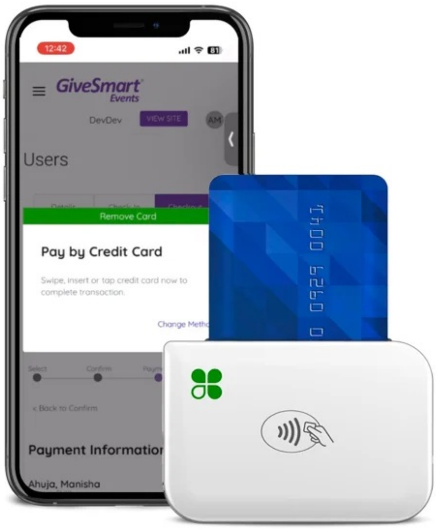
Last Modified on 05/30/2025 11:48 am EDT

April 1 - June 30

GiveSmart Events

New Feature:

- Implemented the Momentive Card Tracking Service (CTS), reducing the risk of credit card testing through the platform.
- Onsite Payment Capture Upgrade:



The latest innovation in secure payment processing for admins using the GiveSmart Events Admin App: the new Clover Go Chip Reading and Digital Wallet Card Capture Device; designed for businesses of all sizes, this state-of-the-art device offers a seamless and efficient way to handle transactions while enhancing customer experience. With its sleek design and user-friendly interface, the Chip Reading/Digital Wallet Card Capture Device ensures fast and reliable card reading, prioritizing security with advanced encryption technologies.

Click Here for more information on Clover Go Readers

Improvements:

- Improved the Events guest Self-Check-In workflow to a consolidated single step. Guests confirm their user account information and manage a card on file by scrolling through a single step, making the process quicker and easier.
- Replacement of the Community Brands text and logos with newMomentive logos
- Sites marked as "Finalized" will block Admins from being able to accept payments of all types (cash, check, cc, etc.) from Ticket Order workflows
- Multi-Factor Authentication (MFA) disabled across all Organizations.
  For Organizations that wish to leave MFA enabled, donors will now be required to use MFA through all paths where immediate payment is being captured on a new credit

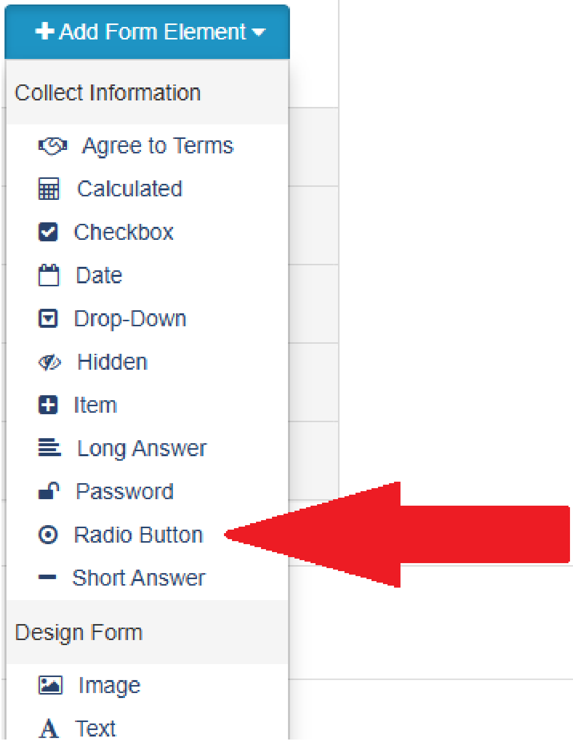
card

    - Donors using an existing card on file or payment via Apple/Google Pay will not be required to MFA through a payment workflow.

GiveSmart Fundraise

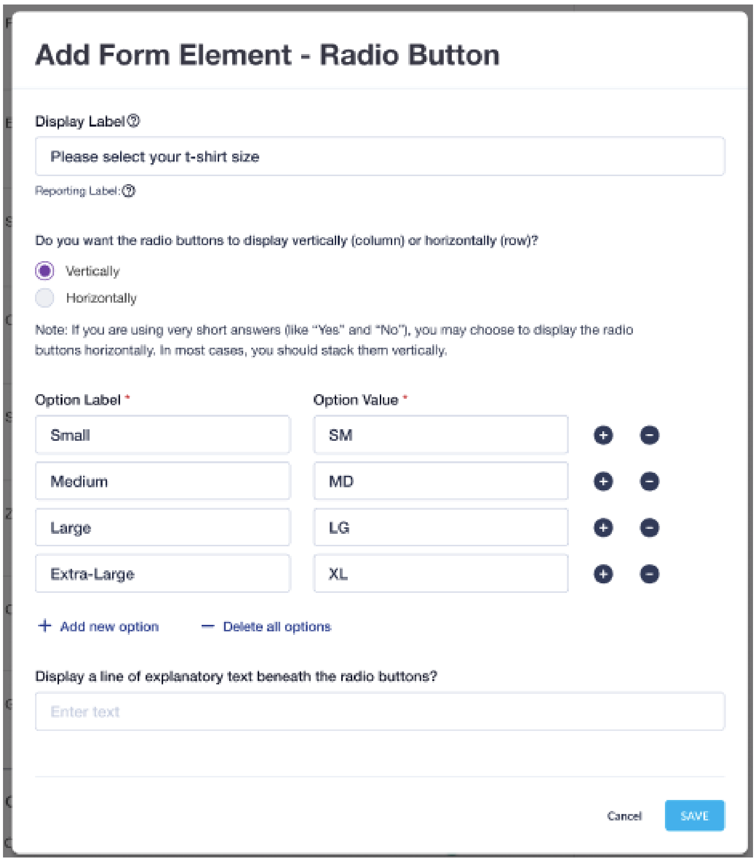
New Feature:

- A new form element for **Fundraise** is now available in all forms. Radio buttons are a new, easy way to restrict a single choice. It provides easy-to-answer questions for your supporters and easy-to-analyze results for you. You can have up to 10 radio choices per element Click **Add New Option** to provide a new choice at the bottom of the list
    - You can click the + button to the right of a choice to add a new choice in that location
    - You can click the - button to the right of a choice to remove that choice
    - You can rearrange the choices by clicking and dragging a choice to another position
    1. Select the **Radio Button** element from the Add Form Element menu

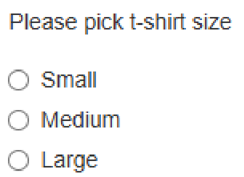


    2. Use the **Display Label** to ask your question. It has a maximum of 255 characters.
    3. You may want to edit the **Reporting Label**. By Default, the Reporting Label will be copied from the Display Label, but that may be longer than you desire when you run a report. **Click the edit** link and make your Reporting Label more succinct.
    4. Add choices by typing in an answer on the **Option Label**
    5. By default, the Option Value will be copied from the Label. The Option Value is what will appear in the report, so you can adjust the value for a better report as desired.
    6. Click **Add New Option** to provide a new choice at the bottom of the list
        - You can click the + button to the right of a choice to add a new choice

    in that location
    - You can click the - button to the right of a choice to remove that choice
    - You can rearrange the choices by clicking and dragging a choice to another position
7. Click **Save** to complete your question



The result displays a Radio button in the form.



Improvement:

- Multi-Factor Authentication (MFA) is disabled across all Organizations.

Bug Fixes:

- Crowdfunding 2.0: The process bar is now correctly updating the total by including all units (non-monetary) in the calculation.
- Crowdfunding fix, as a Fundraiser or Team member, the Message for the supporter was not allowing the editor to insert media items. The cursor is now showing inside the editor, and the media is correctly embedded into the messages

GiveSmart Donor CRM

Improvements:

- Momentive Rebranding to replace Community Brands text and logos with new Momentive logos
- Donor Report Download Enhancement- 'Lifetime Value' Column Added to downloaded excel sheet along with the existing columns
- Group Import: Enhancement: Enable the addition of primary contact relationships via group import

Bug Fixes:

- Address Suggestions Using Smarty Streets: Smarty Streets addresses are now loading correctly for all the address fields throughout
- Advanced Filter Fix: Send Gift Thank Yous page now gets filtered accurately for custom fields
- Custom Checkbox Fix for Transactions: Custom checkboxes now get saved correctly while adding or editing Donors/Gifts/Pledges
- When performing the 'Keep as Separate' bulk action during review of potential duplicates, the page would previously time out if more than four records were selected. This issue has now been resolved and the page no longer times out
- The Advanced Filters were not functioning correctly on the Donors and Contacts page. This issue has now been resolved and the filters are working as expected
- Custom reports can now be downloaded successfully
- Custom fields are now correctly displayed in the downloaded gift listing Excel