

2025 Q4

Last Modified on 12/09/2025 6:48 pm EST

October 1 - December 31

GiveSmart Events

New Features:

OTA via SMS

- OTP via SMS adds an important layer of security for donors which authenticates the new card transactions through One passcodes and enhances security measures for the GS events platform. This feature is behind a feature flag which can be enabled/disabled through UI. We also have a global flag which can be used to enable the feature across all the organizations.
- OTP is triggered only when a new credit card is added for any payment path on Donor sites and excludes Cards-on-file, Apple Pay, Google Pay. We have renamed the existing Multi-factor Authentication Admin setting to One-Time Passcode. This setting lives in the Org Hub → Campaigns → Settings → OTP (One-Time Passcode) and is accessible by Org Hub admins/Employee users who have access to Org Hub Settings. Default will be disabled for all the Orgs except for the one's that had it enabled by choice.
- Organizations can select the effective OTP Method as SMS OR Email. If there is no preference selected in case of a global switch, we would default the OTP Method to SMS OR we would retain the OTP Method if any Org had enabled the feature
- The OTP prompt is introduced after a donor clicks the Pay Button when adding a new card. The system prioritises the Admin's selected method but ensures no donor is blocked from completing a payment.

Improvements:

- Hide finalized banner for donor level users
- Improve Finalized State for Event Site
- Display User-friendly AVS Error Message when Adding/paying on a new card
- Remove Automatic logout behavior at term end

Bug Fixes:

- Terms & Conditions Removed When Creating/Copying Event Sites on Bundled Organizations

GiveSmart Fundraise

New Features:

Clover Go available on Fundraise App

Admins using the **FUNDRAISE** Admin App can capture credit cards with an Insert/Tap option via Clover Go, providing our partners with a more modern and flexible approach to capturing credit cards at their in-person events.

Who can interact with Clover Go?

- All Org, Campaign, and volunteer admins using the GiveSmart Fundraise Admin App can choose to Bluetooth pair a Clover Go device to support credit card and payment capture.
- Locations to Interact with Clover Go Fundraise Donation card Reader Payment screens

GiveSmart Donor CRM

New Features:

Data Mapping Tool

- The Data Mapping Tool empowers **client admins** to configure how data from sources like Events and Fundraise (Contacts and Transactions) maps to corresponding CRM fields.
- Admins can easily define, edit, or delete mappings- for example, mapping an Email field from Events to a Notes field in CRM ensures that the value sent in email field from Events side gets populated in Notes field within CRM cause of the customized mapping.
- The tool also provides flexibility to:
 - View preloaded default mappings on first load.
 - Save, discard or reset mappings to default configurations.
- Overall, this tool gives admins full control over how source data is integrated into CRM, ensuring accuracy, flexibility and alignment with each client's data flow preferences.

Data Mapping Tool RESET TO DEFAULT DISCARD SAVE CHANGES

Select Source Module : **EVENTS** Select Source Type : **CONTACTS** Last Updated: October 22, 2025

Source Data Field	Map	CRM Data Field
Last Name	→	Last Name
Street Address	→	Address 1
First Name	→	First Name
Email	→	Email
City	→	City
State/Province	→	State
Postal Code	→	Postal Code
Country	→	Country

Improvements:

- Direct Import of Events & Fundraise Contacts & Transaction Files into CRM via Manual Import
- Remove Titles from All Organization Records for All Clients
- Improve Gift Entry Logic for In-Kind Goods or Services and Stocks

Bug Fixes:

- Thank You Letters & Emails- Resolution of Blockquote Formatting Issue
- Anonymous Transactions Banner- For anonymous transaction notifications, new anonymous transactions now appear accurately after a page refresh
- Donor Search Data for Contacts
- 'Add New Gift' button on Congratulations screen now navigates accurately to the Donor Add New Gift screen
- Quick Gift Entry Templates || Selected Values Are Not Persisting When Creating or Applying Gift Templates
- Transactions not imported or linked to Contacts after completing Xporter import
- Activities- Add to Calendar Function Not Working
- Email Campaign- Text Alignment Not Retained: Center-Aligned Text Shifts to Left After Sending Email