

How to Retrieve Data Backup Files

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Need a copy of your Donor CRM data for backup or recordkeeping purposes? The sections below outline the available data exports and where to request each file within Donor CRM.

Donors & Contacts

Image_2026-06-22_12-46-35.png

Gifts

Image_2026-06-22_12-47-23.png

Pledges

Image_2026-06-22_12-48-02.png

Households/Groups

Image_2026-06-22_12-48-43.png

Activities

Image_2026-06-22_12-49-45.png

Soft Credits

Image_2026-06-22_12-50-34.png

Once each download is finished/ready, you'll also receive an email with a link to download the report.

Image_2026-06-22_12-43-58.png